

US Privacy Policy

Effective Date: July 1, 2024

Last Updated Date: April 17, 2026

This privacy policy explains how Calpine Corporation, a business unit of Constellation, and its subsidiaries and affiliates (“Calpine,” “our,” “us,” or “we”) process personal information when you interact with us online, via our websites and mobile application, and offline, in person, at conferences, tradeshows, and events (collectively, “Services”).

This privacy policy applies to our collection, use, and disclosure of personal information in the business-to-business context and from consumers, including website visitors (i.e., information that may identify, relate to, describe, reference, is reasonably capable of being associated with, or could reasonably be linked, directly or indirectly, to you or your device).

How Do We Collect Personal Information

From you. We may collect personal information and other information that you provide when you contact us, create a login for our Services, or otherwise use our Services.

From devices you use when you interact with us online. This includes information collected through our Services and automatically from devices you use to connect to our Services. For more information about our cookie usage, please see our “Cookies and similar technologies” section below.

From third parties and publicly available sources. This includes personal information we collect from other public sources, including websites that enable social sharing, social media sites, and websites from our service providers, vendors, our affiliates, or other individuals and businesses.

From you in person.

The Types of Personal Information We May Collect From You

Depending on how you interact with us, we may collect the following information:

- **Contact Information**, such as your name, home address, work address, email address, telephone number, or other similar identifiers.
- **Account Information**, such as a user name and password, profile details you choose to provide, and feedback and reviews you may leave our Services.
- **Internet Usage Information**, such as browsing history, search history, web-based location, IP address, and any other Internet usage information our Services may automatically record when you visit.
- **Device information**, such as browser or device model and settings, operating system, and unique identifiers.
- **Inferences**, such as inferences drawn from any of the personal information identified.
- **Professional Information**, such as information about your job function and role, title, professional affiliations, employer, and employment history and any other information that may be obtained from third-party background checks and feedback.

- **Other Personal Information** you provide, such as the content provided either in your job application or in your communications with us, including interactions with us online, in-person, or on the phone.
- **Service Establishment** Information you provide when establishing our services, such as credit card information and credit background check information.

How We Use Your Personal Information

In addition to the purposes stated above, we may use your personal information for the following reasons, depending on your relationship with us:

- To communicate with you, such as when we respond to your inquiries and send you communications regarding our products and services.
- To provide, market, and develop our products and services, including to maintain our websites, troubleshoot, provide customer and technical support, conduct data analysis, test and research, and better understand the interests of our customers and website visitors who use our services and products.
- To conduct marketing research.
- To understand how you interact with our Services and personalize the product experience and content (including marketing and messaging campaigns).
- To maintain the safety, security, and integrity of our Services, for example, by authenticating users and providing account security and fraud detection. We may also use your information to monitor, detect, and prevent fraud and improper or illegal activity.
- To debug our systems, to secure our online services, including our network and websites, and to debug our online services.
- To conduct market research and develop quality assurance, including to study, develop, and improve our products and services. We may also aggregate, anonymize, and/or de-identify personal information we collect and use it for any purpose, including product development and improvement activities.
- To comply with legal requirements and/or to investigate or address claims or disputes relating to your use of the Services. This would include the use of your personal information to comply with our legal and regulatory obligations, to defend ourselves in litigation and investigations, and to prosecute litigations.
- To conduct internal business purposes, including for data analysis, audits, and enhancing our services.
- To monitor compliance with and enforce this privacy policy and any applicable agreements and policies.
- To fulfill any other purposes for which you provide it.
- For any purpose that is reasonably necessary to or compatible with the original purpose for which we collected the personal information as disclosed to you.

How We Share Your Personal Information:

We may share personal information collected from or about you with any of the following entities and for any of the following purposes:

- **Service Providers and Marketing Partners.** We may provide personal information to vendors, contractors, business and service partners, or other third parties, such as marketing partners who provide services to us.

- **Government, regulatory, or law enforcement agencies.** We reserve the right to disclose your personal information to respond to valid information requests from government authorities and judicial requests, to investigate potential fraud, or where otherwise required by law. We may disclose your personal information where we believe the disclosure is necessary or appropriate to comply with regulatory or legal requirements, or to protect the safety, rights, or property of ourselves and others and to exercise, establish, or defend our legal rights.

- **In connection with a merger, acquisition, or business transfer.** If we sell all or a part of our company, are part of a merger, consolidation, restructuring, sale of company stock, sale of company stock, and/or sale of assets or other corporate change, your personal information may be transferred as part of that transaction, and the person or entity with whom we share your personal information may use your personal information for their own purposes.

- **At your direction.** We may disclose your personal information at your direction or with your consent.

- **Collaborators.** We may disclose personal information with collaborators with whom we jointly develop or promote our services, including sponsorships and co-branded opportunities and promotions.

Opt-Out Preference Signals

We do not engage in “sales” or “shares” as those terms are defined under applicable laws and therefore our websites do not recognize the Global Privacy Control (“GPC”) signal. For more information and to download and use a browser supporting the GPC browser signal, click here: <https://globalprivacycontrol.org/orgs>. If you choose to use the GPC signal, you will need to turn it on for each supported browser or browser extension you use.

Some browsers permit the user to send a “Do Not Track” (“DNT”) preference to websites that the user visits indicating that the user does not wish to be tracked over time and across websites. Because there is not yet a common understanding of how to interpret DNT, we do not currently respond to the DNT signal on our websites.

Children's Privacy

Our Services are not targeted to children under 13 years of age. We do not knowingly collect, use, or disclose personal information from children under 13 years of age.

Links to Third Party Websites

We may provide links to websites and other third-party content (e.g., social media platforms) that are not owned or operated by us. The websites and third-party content to which we link may have separate privacy notices or policies. We are not responsible for the privacy practices of these websites. We accept no responsibility or liability for these other websites and third-party content.

If you provide any personal information through a third-party site, your interaction and your personal information will be collected by and controlled by the privacy policy of that third party

site. We recommend that you familiarize yourself with the privacy policies and practices of any such third parties, which are not governed by this Privacy Policy.

CCTV

We use video recording to protect the physical security of our property and Services in line with applicable laws. We do this to comply with our contractual obligations (e.g., with customers and insurers) and our internal physical security policies to safeguard our properties, workplaces, people and data.

Information Security

We use commercially reasonable administrative, technical, personnel, and physical measures designed to safeguard personal information in our possession against loss, theft, unauthorized use, disclosure, or modification. However, the confidentiality of information transmitted over the Internet cannot be guaranteed. We urge you to exercise caution when transmitting personal information over the internet. We cannot guarantee that unauthorized third parties will not gain access to your personal information; therefore, when submitting personal information to us, you do so at your own risk.

Cookies and Similar Technology

We and our partners use various tools to collect data when you visit our sites and apps, including cookies, pixels, localStorage, and other similar technologies. Some of these technologies store data in the browser or on your device. Other technologies may use network-related or other information to recognize your device (e.g., IP address). Our Services use these technologies, for example, when you first request a web page and data is then stored on your computer or other device so the website or mobile application can access personal information when you make subsequent requests for pages from that Service. These technologies may also be used to collect and store information about your usage of the Services, such as pages you have visited, other content you viewed, and search history.

We and our partners may also use these technologies to gather personal information about how you view and use our Services and content. The use of these technologies helps us serve you better by understanding what you are interested in, tracking trends, measuring the effectiveness of ads, saving your preferences, and storing information you may want to retrieve on a regular basis

Your web browser can be set to allow you to control these technologies, such as whether you will accept cookies, reject cookies, or to notify you each time a cookie is sent to your browser. If your browser is set to reject cookies, websites that are cookie-enabled will not recognize you when you return to the website, and some website functionality may be lost. The Help section of your browser may tell you how to prevent your browser from accepting these technologies, such as cookies. To find out more about cookies, visit www.aboutcookies.org. **Your Marketing Preferences**

We may periodically send promotional materials or notifications related to our Services. If you no longer wish to receive promotional marketing materials from us, you may opt out of receiving such materials. You may unsubscribe from receiving marketing or other commercial emails from us by following the instructions included in the email.

There are certain service notifications and other non-promotional emails that you may not opt out of, such as notifications of changes to our Services or policies.

Additional Information for Residents of California

California residents have certain rights with respect to their personal information, as described below. We have provided detailed descriptions above in the “How Do We Collect Personal Information,” “The Types of Personal Information We May Collect From You,” “How We Use Your Personal Information,” and “How We Share Your Personal Information” sections of this Privacy Policy. This Section provides information for California residents in connection with the California Consumer Privacy Act (“CCPA”). This Section of the Privacy Policy is intended solely for, and is applicable only as to, California residents. If you are not a California resident, this Section does not apply to you, and you should not rely on it. Under the CCPA, and for purposes of this Section, “Personal Information” generally means information that identifies, relates to, describes, is reasonably capable of being associated with, or could reasonably be linked, directly or indirectly, with a particular California resident or household. Personal Information does not include publicly available, deidentified or aggregated information or lawfully obtained, truthful information that is a matter of public concern.

Personal Information We Collect, Disclose, and/or Share/Sell

In the past 12 months prior to the Last Updated Date of this Privacy Policy, we have collected and disclosed the following categories of Personal Information. We do not sell or share your Personal Information as defined by the California Consumer Privacy Act. Additionally, we do not knowingly “share” or “sell” Personal Information of minors under 16 years of age.

CATEGORY OF PERSONAL INFORMATION COLLECTED	DISCLOSED FOR A BUSINESS PURPOSE
Identifiers, such as a real name, alias, postal address, email address, account name, and other similar identifiers.	Yes
Device Identifiers, such as third party service ID, IP address, unique device identifier, advertising identifier, and device serial number.	Yes
Internet or other electronic network activity information, such as hardware model, device software platform/OS and firmware, mobile carrier, preferred languages, and in some cases, browser type, Internet service provider,	Yes

referring/exit pages and URLs, and clickstream data.	
Commercial information, including records of personal property, products or services purchased, obtained, or considered, or other consuming histories or tendencies.	Yes
Biometric information	No
Geolocation information.	No
Professional or employment-related information.	Yes
Audio, electronic, visual, thermal, olfactory, or similar information.	Yes
Education information.	Yes

Sensitive Personal Information.

We do not process “sensitive” Personal Information for purposes other than those allowed by the CCPA and its regulations (such as to provide the Services and for security purposes).

Data Retention.

We will retain your Personal Information for the period necessary to fulfill the purposes outlined in this Privacy Policy unless a longer retention period is required or permitted by law.

Purposes

In addition to the purposes stated above in the section “How We Use Your Personal Information” we may have collected and disclosed the above categories of Personal Information for the following business or commercial purposes:

- Auditing related to counting ad impressions to unique visitors, verifying positioning and quality of ad impressions, and auditing compliance with this specification and other standards
- Helping to ensure security and integrity to the extent the use of your Personal Information is reasonably necessary and proportionate for these purposes

- Debugging to identify and repair errors that impair existing intended functionality
- Short-term, transient use, including, but not limited to, nonpersonalized advertising shown as part of your current interaction with us, provided that your Personal Information is not disclosed to another third party and is not used to build a profile about you or otherwise alter your experience outside the current interaction with us
- Performing services, including maintaining or servicing accounts, providing customer service, processing or fulfilling orders and transactions, verifying customer information, processing payments, providing financing, providing analytic services, providing storage, or providing similar services
- Providing advertising and marketing services, except for cross-context behavioral advertising, to you provided that, for the purpose of advertising and marketing, our service providers and/or contractors shall not combine the Personal Information of opted-out consumers that the service provider or contractor receives from us, or on our behalf with Personal Information that the service provider or contractor receives from, or on behalf of, another person or persons or collects from its own interaction with you
- Undertaking internal research for technological development and demonstration
- Undertaking activities to verify or maintain the quality or safety of a service or device that is owned, manufactured, manufactured for, or controlled by us, and to improve, upgrade, or enhance the service or device that is owned, manufactured, manufactured for, or controlled by us
- Advancing our commercial or economic interests, such as by inducing another person to buy, rent, lease, join, subscribe to, provide, or exchange products, goods, property, information, or services, or enabling or effecting, directly or indirectly, a commercial transaction

Sources of Personal Information

We collect your Personal Information directly from you, as well as from social media platforms (e.g., if you have connected a social media account to our website); referrals; joint marketing, co-branding, co-promotional, or advertising partners; and sources of demographic and other

information, including through devices you used to interact with us through our Services. All sources of Personal Information collected are noted in the “How Do We Collect Personal Information” and “The Types of Personal Information We May Collect From You” sections above.

Your California Privacy Rights

California residents have certain rights with respect to their Personal Information, as described below.

We are required by law to verify your identity in connection with any request to know, delete, and/or correct your Personal Information in order to prevent unauthorized access of your data. Failure to verify your identity may result in your request not being processed. Where required by applicable law, we will notify you if we deny your request and notify you of the reasons we are unable to honor your request.

Right to Know and Access Personal Information: You have the right to know what Personal Information we have collected about you, including the categories of Personal Information, the categories of sources from which the Personal Information is collected, the business or commercial purpose for collecting, selling, or sharing Personal Information (if applicable), the categories of third parties to whom we disclose Personal Information (if applicable), and the specific pieces of Personal Information we have collected about you. You may request to access the Personal Information we have collected and maintain about you. If your request is granted, we will provide you with a copy of the Personal Information we have collected and maintained about you in a portable manner. Please note that, in some instances, we may decline to honor your request or only honor your request in part, where, for example, we are unable to verify your identity or an exception to this right applies.

Deletion of Personal Information: You may request that we delete the Personal Information we have collected from you. Please note that, in some instances, we may decline to honor your request or only honor your request in part, where, for example, we are unable to verify your identity or an exception to this right applies.

Correction of Inaccurate Personal Information: You have a right to request the correction of inaccurate Personal Information that we may have on file about you. Please note that, in some instances, we may decline to honor your request or only honor your request in part, where, for example, we are unable to verify your identity or an exception to this right applies.

Opt Out of Sale or Sharing: If we sell or share Personal Information, you have the right to opt out of the sale or sharing.

Limit the Use of Sensitive Personal Information: If we use or disclose sensitive Personal Information for purposes other than those allowed by the CCPA and its regulations, you have the right to limit our use or disclosure.

Non-Discrimination: You have the right not to be retaliated against for exercising your above listed rights under the CCPA.

To Exercise Rights:

In order to exercise your rights described above, please call us at 1-877-273-6772 (Calpine Solutions) or 1-877-653-5090 (Champion Energy) or email us at customerservice@calpinesolutions.com. Additionally, we may need to obtain information about you or your specific request in order to verify your identity and respond.

Authorized Agent

California residents may use an authorized agent on their behalf to exercise a privacy right discussed above. If you are an authorized agent acting on behalf of a California resident to communicate with us or to exercise a privacy right discussed above, you must be able to demonstrate that you have the requisite authorization to act on behalf of the resident. If you are an authorized agent trying to exercise rights on behalf of a California resident, please contact us at the contact information below with supporting verification information.

Our Process for Verifying a Request to Know, Delete, and/or Correct

We will comply with your request upon verification of your identity and, to the extent applicable, the identity of the California resident on whose behalf you are making such request.

We will verify your identity either to a “reasonable degree of certainty” or a “reasonably high degree of certainty” depending on the sensitivity of the Personal Information and the risk of harm to you by unauthorized disclosure, deletion, or correction as applicable. To do so, we will ask you to verify data points based on information we have in our records concerning you.

Shine the Light Disclosure

We do not disclose Personal Information as defined by California Civil Code § 1798.83 (the “Shine the Light Law”) with third parties, other than our affiliates, for their direct marketing purposes absent your consent. If you are a California resident, you may request information about our compliance with the Shine the Light Law by sending an email CalpineWeb@calpine.com or by sending a letter to Calpine Corporation, Attn: Corporate Communications Department, 717 Texas Ave., Suite 1000, Houston, TX 77002. Any such request must include “Request for California Privacy Information” in the subject line and include your name, street address, city, state, and ZIP code. Please note that we are only required to respond to one request per customer each year, and we are not required to respond to requests made by means other than through the email address or mailing address referenced above.

Accessibility

We are committed to ensuring this privacy policy is accessible to individuals with disabilities. If you wish to access this privacy policy in an alternative format, please contact us as described below.

Updates to the Policy

We may update this privacy policy from time to time. To the extent permitted by law, any changes to our privacy policy will be posted to the websites with a new “Last Updated” date and will become effective upon posting. Please review this privacy policy periodically.

Contact Us

We welcome all requests, suggestions and questions concerning our use of your personal information. All such communication should be directed to CalpineWeb@calpine.com or call us at 713-830-8809.